

## Equal Opportunities Policy Statement

A commitment to treating people fairly is central to the role of an ombudsman. As Public Services Ombudsman for Wales, I am committed to providing equal opportunities for the staff in my employment and in the service we together provide to complainants. No job applicant, staff member or person receiving a service from the PSOW will receive unfavourable treatment on the grounds of their gender, marital status, ethnicity, religious denomination, sexual orientation, disability or age or any other irrelevant consideration. I expect my staff to share my total opposition to unlawful and unfair discrimination and my commitment to conducting business in a way that is fair to all members of society. All of my policies and procedures as an employer and otherwise comply with this policy statement.